UnitedHealthcare is working to serve you better with tools that simplify and accelerate claims administration.

Learn how Real-Time Adjudication from UnitedHealthcareOnline.com can accelerate your claims processing.
Real-Time Adjudication

Adjudicating claims within seconds of submission

Registered users of UnitedHealthcareOnline.com now enjoy the benefit of Real-Time Claim Adjudication (RTA) for professional claims. RTA provides an interactive transaction experience much like Eligibility Verification – with answers in seconds!

Users get an immediate return of the fully adjudicated claim value, the plan’s responsibility and the patient’s responsibility based on contracted discounts and plan benefits.

You can print a confirmation for the patient outlining the cost of the visit, what the plan will pay and the cost of any services that will not be covered, as well as what the patient owes. Patient responsibility can be collected at the point of service, streamlining your administrative billing functions.

Real-Time Adjudication benefits include:

- Reducing administrative costs associated with claims processing, patient invoicing and statements and collections/write offs
- Eliminating the need to call Customer Care to check on claims status
- Reducing reliance on paper-based transactions
- Allowing members with traditional plans, PPOs, Flexible Savings Accounts (FSAs) and Health Savings Accounts (HSAs) to pay at the point of service
- Reducing reconciliation activity for both physician or health care professional and patient.

Learn more about RTA


Access is easy

To access the benefits of Real-Time Adjudication, visit UnitedHealthcareOnline.com and click on “Claims and Payments.” Not registered? Just go to UnitedHealthcareOnline.com and click on the “New User” link and follow the prompts.

Try RTA today and streamline your claims adjudication process!