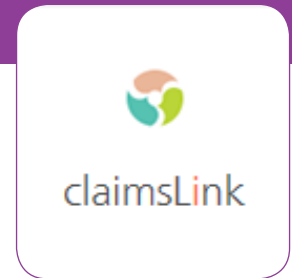


claimsLink App

SIMPLIFY YOUR ADMINISTRATIVE WORKFLOW



The new claimsLink app combines the best features of Claim Status and Claim Reconsideration on UnitedHealthcareOnline.com and the Claims Management and Claims Reconsideration apps on Link. claimsLink has an easy-to-use design developed with feedback from Link users.

With claimsLink, you can:

- ✓ View claims information for multiple UnitedHealthcare plans
- ✓ Access letters, remittance advice documents and reimbursement policies
- ✓ Submit additional information requested on pended claims
- ✓ Flag claims for future viewing
- ✓ **New!** Create your own claims view by selecting which information is displayed
- ✓ **New!** View claims history timeline
- ✓ Export or print data as needed
- ✓ **New!** Create a new claim reconsideration request or view an existing one from the claim detail screen
- ✓ Receive instant printable confirmation for reconsideration request submissions
- ✓ Get real-time status updates and adjuster comments for reconsideration requests
- ✓ **New!** Switch to the eligibilityLink app without re-entering member information

How to Access claimsLink

claimsLink will be rolled out to UnitedHealthcareOnline.com users in waves. We'll email you when the new app is available to you. After you receive the email, please sign in to UnitedHealthcareOnline.com using your Optum ID and click on either Claim Status or Claim Reconsideration on UnitedHealthcareOnline.com. A pop-up box will give you the option to try claimsLink.

Learn more.



For more information about Link, visit UnitedHealthcareOnline.com > Quick Links > **Link: Learn More**. If you have questions, please call the UnitedHealthcare Connectivity Help Desk at **866-842-3278**, option **3**, 7 a.m. – 9 p.m. Central Time, Monday through Friday.



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